adding MOBILITY INTELLIGENCE® to ENTERPRISE MOBILITY

WHAT YOU CAN'T SEE CAN HURT YOU.

Adding Intelligence to Proactively Manage Mobility

Reliable Mobility is Critical for your Business

Your company's frontline workers depend on reliable, cost-effective Windows and Android mobile devices, apps and network connections to deliver goods and services to your customers.

But hidden and often complex problems with your mobile platforms are hurting reliability, increasing your costs and damaging customers' experience with your brand.

Your teams need and deserve more than your Mobile Device Management (MDM) or Enterprise Mobility Management (EMM) alone can offer to proactively find and fix these problems.

Enterprise Mobility Challenges: Uptime, Asset Management & Proactive Insights

1. **Mobility is Failing Your Frontline Workers**
   8 out of 10 frontline workers report* they can't do their job at least once per month because of reliability issues with their mobile device, batteries, applications, or network connections.

   6 out of 10 workers report it happens weekly.

   Your IT and Support teams must troubleshoot these problems using only help desk tickets, a phone call and limited, if any, access to your EMM / MDM.

2. **Your Finance Team is Struggling to Capture Mobility Costs and Measure the ROI of Mobile Investments**
   Finance struggles to get timely, accurate reporting on mobile device, app and data usage to answer simple questions on mobile asset utilization, ROI and cost controls.

3. **Your Existing Tools Are Failing to Provide the Real-time Analytics & Insights You Need & Deserve**
   EMMs / MDMs are not providing the real-time device visibility, asset intelligence and analytics insights to assist your IT, Operations, and Finance teams in providing a reliable, highly available and cost-efficient mobility platform. Almost 100% of all IT leaders recently surveyed admit that they need and want better tools for their mobile estate.

B2M

Elemez™ Adds Visibility & Mobility Intelligence™

Elemez solves these challenges by providing IT, Finance and Operations staff the proactive, real-time Mobility Intelligence they need and deserve to maximize productivity, to determine exactly how devices and applications are being used and to discover new problems before they impact the wider workforce..

Key Benefits of Elemez for the Enterprise

Intelligent Troubleshooting & Support:

Proactively find and fix reliability issues that impact your employees' mobile digital experience.

Break the reliance on help desk & support calls which are often vague, take time to untangle, and may hide the scope of problems affecting numerous employees.

Intelligent Mobile Device Management:

Add the real-time visibility and intelligence that MDM / EMM solutions are missing on the health and usage of mobile devices, batteries, apps, and network connections.

Intelligent Asset & Cost Management:

Easily identify and control capital and operating costs related to underutilized devices & apps, lost or stolen devices, overages in network data plans, and more.

Easily produce and share real-time reporting on the health & usage of mobile devices, apps, batteries and networks, as well as asset locations, software versions, OS & firmware versions, and more.

Intelligent Procurement:

Leverage usage patterns to purchase the correct quantities of devices, apps, batteries, and network data plans.

B2M

How does Elemez work?

Elemez is a SaaS, cloud-based platform that monitors your mobile devices, batteries, apps and network connections 7×24 and provides a real-time view of the health and usage of mobile assets without waiting for trouble tickets to alert you to problems.

Elemez works alongside your existing MDM / EMM platform to fill in the gaps these tools are missing for proactive, real-time intelligence on the health and usage of mobile assets.

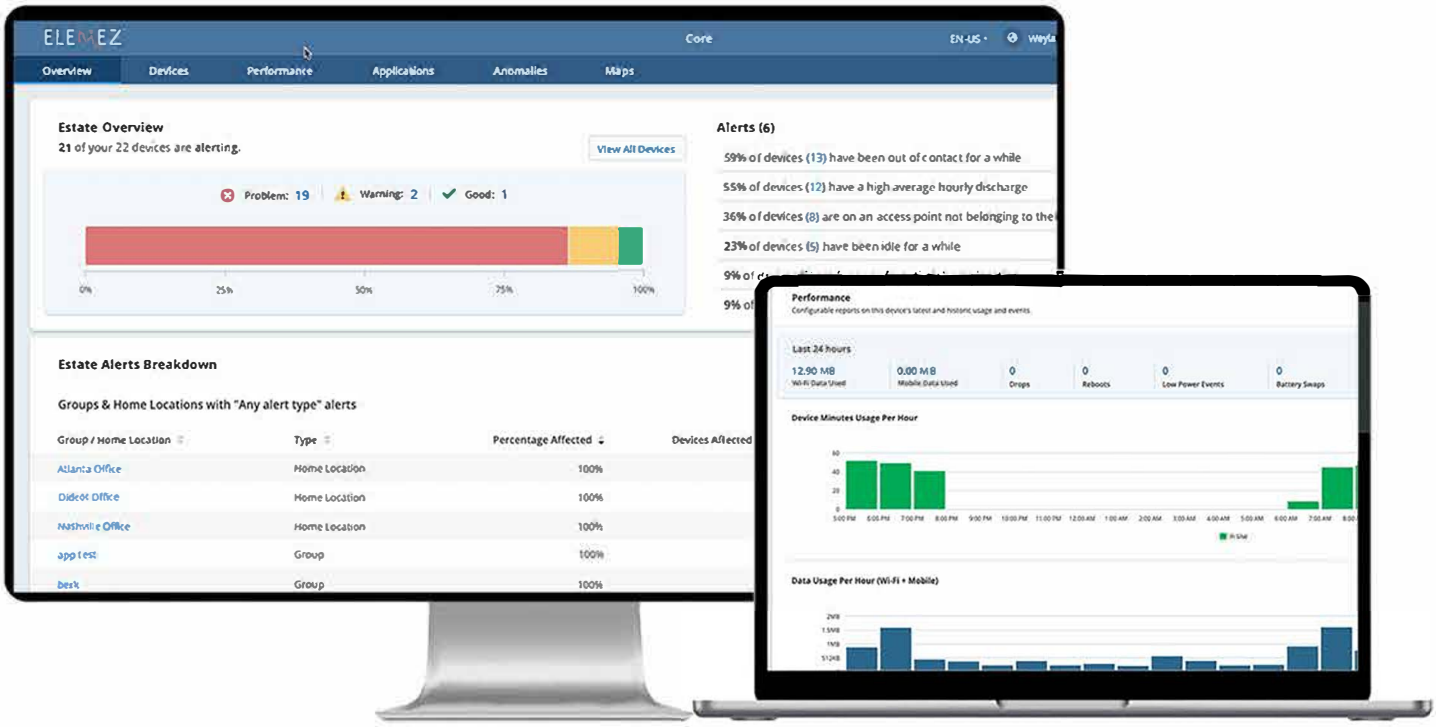
Elemez' client software supports all major device manufacturers of Android and Windows devices – ensuring a single solution to monitor your variety of devices.

Elemez provides web-based reporting as well as custom real-time reporting via Excel™, Power BI™ and other platforms to make it simple for IT, Finance and Operations to report on the health and usage of mobile assets.

Key Benefits:

- Proactively Manage Mobility to lower downtime and improve productivity for frontline workers
- Proactively Eliminate Battery Issues and lower the costs of Needless Battery Swaps
- Proactively Find & Fix Network Issues affecting workers and mobile devices / apps
- Proactively Find & Fix Issues with App Updates pushed with an MDM/EMM which are usually only found with trouble tickets and can now be proactively seen as updates are made
- Proactively Find and recover Lost Devices and Eliminate Costly Replacements
- Lower Costs by easily Discovering and Eliminating Daily Cellular Data Overages
- Lower costs by Eliminating or Redeploying Underutilized / Unused Devices and Applications
- Add Intelligent reporting on device and application Asset Management to quickly see where assets are deployed and the varying versions of OS, Firmware and Applications.
- Lower Procurement Costs by understanding how many devices and apps are actually being used and needed
- Lower Support Costs by proactively finding and fixing issues and eliminating trouble tickets
- Share insights and intelligence across your enterprise using on-line reporting via a web browser, or custom real-time reporting in Microsoft Excel, PowerBI and other analysis tools.

ELEMEZ™
Enterprise
MOBILITY INTELLIGENCE®



Getting Started

Let's schedule a demo and show how easy it is to get started adding the missing intelligence IT, Operations and Finance need to manage Enterprise Mobility.

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Notes

1. All trademarks are the property of their respective owners.
2. (*) Data on Frontline Workers derived from B2M's 6th Annual State of Enterprise Mobility Survey and Report found here https://b2msolutions.com/6th-annual-state-of-enterprise-mobility/